Welcome to Ota City!

Ota City is surrounded by Tokyo Bay and the Tamagawa River running from west to east. Home to Haneda Airport, rich greenery, and a waterfront, Ota City also has the largest number of factories and shopping streets in Tokyo and serves as an important transportation node in the Tokyo Metropolitan Area, connecting and transporting people, goods, and information.

In order to take full advantage of these geographical features, the city, in collaboration with the private sector, established Haneda Innovation City at the old Haneda Airport site as a gateway connecting the local community to the world. The municipal government will continue to work to showcase the manufacturing technologies developed in Ota City and other areas of Japan as well as local attractions to Japan and the world to support local economies and contribute to Japan's economic growth.

In addition, Ota City has a variety of restaurants offering food from around the world and boasts the largest number of bathhouses in Tokyo, including black hot spring bathhouses which the city is famous for.





Guide to Ota City Office

Main Building 5-13-14 Kamata, Ota City

☎03-5744-1111 (main phone number, Japanese only)

*Ota City Phone Interpretation Service (Please scan QR code for more information, multiple languages available)



•Floor map, etc.



Opening Hours of Municipal Service Counters

(1) Opening hours on weekdays

Mon - Fri: 8:30-17:00 (except public holidays, year-end and New Year holidays)

(2) Opening hours at night and on Sundays

For those unable to go to the City Office during the day on weekdays, service counters are available in the evening and on Sundays to allow people to obtain copies of their Residence Certificate and Seal Registration Certificates.

-Opening days and hours

For more information, please visit the Ota City Government Website.

-Locations

Household Residents Registry Service Counter A, 1F, Main Building, Ota City Office

-Services available

- ① Issuance of certificates of household or individual information * Limited in principle to the person or a member of the same household.
- ② Issuance of copies of Residence Certificate * Limited in principle to the person or a member of the same household.
- ③ Issuance of Seal Registration Certificate
- 4 Issuance and certification of Certificate of Items Stated in Resident Register
- ⑤ Certificate of status of notification for pensions, funds, etc.
- ⑤ Issuance of Resident Tax (Non-Taxation) Certificates and Tax Payment Certificates
- (7) Handling of resident moving notices (moving in, moving out, address change) (except foreign residents)
- ® Handling of Seal Registration Application and Seal Registration Loss/ Abolishment Application forms
- (9) Issue of receipts for family registrar notifications and cremation permits.

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Area Offices and Branch Offices

Ota City has 4 Area Offices and 18 Branch Offices that handle various procedures for Ota City residents.

(1) Area Offices

- Omori Area Office 1-12-1 Omori-Nishi
- Chofu Area Office 4-6 Yukigaya-Otsukamachi
- Kamata Area Office 2-1-1 Kamata-Honcho
- Kojiya and Haneda Area Office 1-21-15 Higashi-Kojiya

Area Offices provide services related to the following matters in your local area.

Details	Inquiries	
Elderly and disabled	Area Welfare and Services Division	
person issues	Omori☎03-5764-0654 Chofu☎03-3726-4140	
p = 1 = 0 = 1	Kamata☎03-5713-1505 Kojiya and Haneda☎03-3741-6646	
Issues about infant health,	Area Health Division	
health consultation and	Omori☎03-5764-0661 Chofu☎03-3726-4145	
other health and hygiene	Kamata☎03-5713-1701 Kojiya and Haneda☎03-3743-4161	
Social welfare	Social Welfare Division	
	Omori☎03-5843-1028 Chofu☎03-3726-5551	
	Kamata☎03-6715-8800 Kojiya and Haneda☎03-3741-6521	
	Area Infrastructure Development Division 1 (Omori area)	
	Management Section☎03-5764-0629	
	Road and River Management 203-5764-0631	
	Park Management☎03-5764-0643	
	Area Infrastructure Development Division 2 (Kamata area,	
	Kojiya & Haneda area)	
Municipal roads, parks, bicycle-related issues	Management Section☎03-5764-2006	
	Road and River Management 203-5713-2007	
	Park Management☎03-5713-1118	
	Area Infrastructure Development Division 3 (Chofu area)	
	Management Section☎03-3726-4300	
	Road and River Management 203-3726-4303	
	Park Management☎03-3726-4320	
	Urban Infrastructure Development Management Division	
	Road Safety and General Bicycle Planning☎03-5744-1390	

(2) Branch Offices

Monday through Friday (except public holidays and December 29 through January 3) $8:30\ \text{to }17:00$

Services available	Change of address, seal registration, family register related notifications Issuing copies of Residence Certificate, Family Registrar Certificate, Taxation and Tax Payment Certificates, etc. Payment of Special Municipal/Metropolitan Taxation, Light Vehicle Tax, National Health Insurance Premiums, Nursing Insurance Premiums, and Health Insurance for the Elderly Premiums Subscription and loss of qualification for National Health Insurance, applications for reissuance of Health Insurance Card, subscription and loss of qualification for National Pension, and application for reissuance of Basic Pension Number Notice Issuance of Maternal and Child Health Handbook Areas related to local town associations, local youth health, safety and education, and local fire prevention
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Name of Branch Office	Phone	Address
Omori-Higashi Branch Office	03-3741-8801	4-9-1 Omori-Minami, Ota City
Omori-Nishi Branch Office	03-3764-6321	2-16-2 Omori-Nishi, Ota City
Iriarai Branch Office	03-3761-5303	Luz Omori 1F, 1-10-14 Omori-Kita, Ota City
Magome Branch Office	03-3774-3301	3-25-5 Naka-Magome, Ota City
Ikegami Branch Office	03-3752-3441	1-29-6 Ikegami, Ota City
Araijuku Branch Office	03-3776-5391	1-21-6 Chuo, Ota City
Minemachi Branch Office	03-3722-3111	7-1 Den-enchofu-Honcho, Ota City
Den-enchofu Branch Office	03-3721-4261	1-30-1 Den-enchofu, Ota City
Unoki Branch Office	03-3750-4241	2-30-5 Minami-Kugahara, Ota City
Kugahara Branch Office	03-3752-4271	4-12-10 Kugahara, Ota City
Yukigaya Branch Office	03-3729-5117	3-6-2 Higashi-Yukigaya, Ota City
Senzoku Branch Office	03-3726-4441	2-35-8 Kita-Senzoku, Ota-ku
Rokugo Branch Office	03-3732-4885	2-44-11 Naka-Rokugo, Ota City Rokugo Community Activities Promotion Center 1st Floor
Yaguchi Branch Office	03-3759-4686	2-21-14 Yaguchi, Ota City
Kamata-Nishi Branch Office	03-3732-4785	1st Floor, 7-12-2 Nishi-Kamata, Ota City
Kamata-Higashi Branch Office	03-5713-2001	2-1-1 Kamata-Honcho, Ota City
Kojiya Branch Office	03-3742-4451	2-14-13 Nishi-Kojiya, Ota City
Haneda Branch Office	03-3742-1411	1-18-13 Haneda, Ota City Haneda Community Activities Promotion Center 1st Floor

Notes